

Erie's Public Schools Case Management Program



My name is Cheyenne Jordan, Case Manager from UPMC Western Behavioral Health at Safe Harbor. I can support and assist students and their families with the following needs:

- Basic needs such as food, clothing, shelter, income, and transportation
- Tardiness, chronic absences, and truancy
- Failing classes, academic, and tutoring
- School behaviors (bullying or being bullied, IEP/504 plan assistance)
- Language barriers, cultural differences, interpreter services, and communication
- Issues at home, family disruptions, and fighting/yelling
- Mental health services and resources
- Medical treatment and health insurance benefits
- Income, money management, and social security benefits
- Alcohol, substance, and tobacco use services
- Legal issues, OCY involvement, and custody matters
- Probation or criminal justice system involvement
- Job preparation and employment services
- Help obtaining documentation such as social security card, birth certificate, photo identification, and health insurance.
- Military and veteran needs
- Dating/domestic violence resources
- Community violence, crime, and neighborhood concerns
- LGBTQIA+ and diversity, equity, and inclusion support services and needs
- Vocation, higher learning, and college preparation
- Problems with sleeping, eating too much/not enough, and hygiene

Sincerely,

Cheyenne Jordan, BA
814-449-5179

